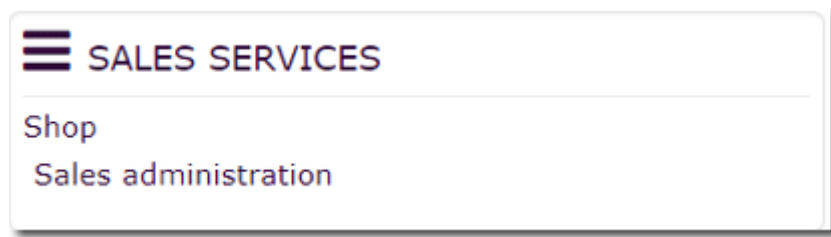


Back Office : Configuration and implementation of a commercial offer

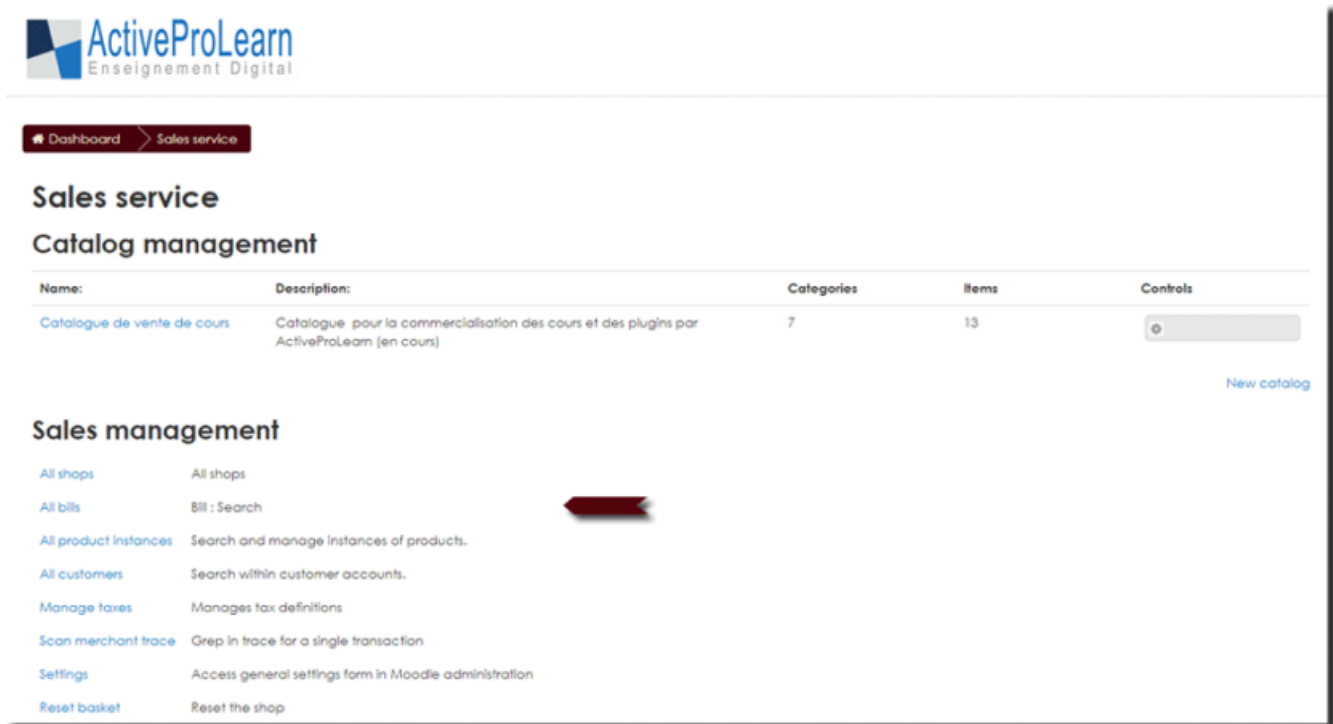
Modify a bill status

Access

Follow link **“Sales administration”** in block [Sales services \(plugin Shop Access\)](#)



Follow link **“all bills”** on page Sales services section Sales management.



Modify a bill status

- Click on the relevant invoice number in the list to view it. In this example B-2017032825 for the first of the list.

Euro Boutique SFC Choose... Bill: Search

Billing

Bill in progress (2) | Bill placed (20) | Bill pending (0) | Bill paid (1) | Bill completed (584) | Bill cancelled (30) | Bill payment failed (35) | Bill payback (1)

All (673)

N°	Customer	Transaction	Issue date	Cross-reference coding	Amount
Bill cancelled					
B-20170328-25	Gilles U	TU9TMXC5UWLLDHVKQ== ()	Thu Jan 1 01:00:00 1970		0.50 €
B-20170329-26	Lai WEI	TU9XBMGWETROOGD6CW== ()	Thu Jan 1 01:00:00 1970		0.50 €
B-20170515-28	Patrick	TU84AGZPVTUXDMHSRQ== ()	Thu Jan 1 01:00:00 1970		1660.00 €
B-20170920-44	Pierre-Y	TU9LEE9DQ1JKEGF4RQ==	Thu Jan 1 01:00:00 1970		160.00 €

- Expand the “Billing States” menu at the bottom of the document to see the possible options: “Return to Status” and “Go to Status”.
- Choose the action to be taken, the possible options depend on the state at the time you operate for the relevant invoice.

For more information on invoice status see [Concept de Commande/Facture](#)

Etats de facture Etat actuel: Réalisée

Revenir à l'état Aller à l'état

- A solder
- Réalisée par anticipation
- Payée

(FIN DE TRANSACTION)

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