Block Livedesk (Educational Support Center): Installation guide

Introduction

The Livedesk block is installed through the standard block installation procedure:

- Deploy the plugin archive into the /blocks directory of the Moodle installation
- Complete the installation by navigating to the site administration notifications

Operations performed during installation and prerequisites

The livedesk works by creating a trigger in the database to collect the posts of the monitored forums. The Moodle database user must therefore have the right to create TRIGGERs.

The installation creates a role for the system-level assignment of the rights to operate the incoming posts monitoring interface.

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