# Educational Support Center Block

## Capabilities index

- **block/livedesk:createlivedesk:** The user with this capability can create a support center
- **block/livedesk:deletelivedesk:** The user with this capability can delete a support center
- **block/livedesk:managelivedesks:** The user with this capability can update and manage a support center
- **block/livedesk:viewinstancestatistics:** The user with this capability can see the instance statistics
- **block/livedesk:viewlivedeskstatistics:** The user with this capability can see the general statistics
- **block/livedesk:viewuserstatistics:** The user with this capability can see the operator statistics
- **block/livedesk:addinstance:** The user with this capability can add a livedesk block instance
- **block/livedesk:myaddinstance:** The user with this capability can add an instance to the customised MY page
- **block/livedesk:runlivedesk:** The user with this capability can assist users

## Credits

- Valéry Frémaux (valery@activeprolearn.com) - Development and tests
- Florence Labord (florence@activeprolearn.com) - Documentation - Iconography

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